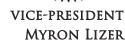


JONATHAN NEZ

## THE NAVAJO NATION DIVISION OF SOCIAL SERVICES

### DEPARTMENT FOR SELF RELIANCE

# Monthly Announcements for DSR Customers



#### **July 2020**



#### **Navajo Division of Social Services expands DSR Services**

On January 8, 2020, the Division of Social Services (NDSS) expanded the DSR's services to include the Navajo Family Assistance Services (NFAS). NFAS is responsible for the Low-Income Home Energy Assistance Program (LIHEAP), Navajo School Clothing Program (NSCP), General Assistance (GA), Community Services Block Grant (CSBG), and Burial Assistance (BA) programs.



DSR Customers who receive TANF are not eligible for LIHEAP, NSCP, GA and CSBG because support services and incentives similar to those services are included in the TANF benefits. However, Burial Assistance is not and Customers who receive TANF are able to apply for BA services. To apply, call NFAS at (928) 810-8592.

All the DSR's services are need-based programs for individuals and families residing on the Navajo Nation and federally recognized near reservation communities within the states of New Mexico, Arizona, and Utah.

#### **Increased Payment Standard for DSR Customers**

A COVID-19 Pandemic Response Payment Standard increases the current payment standard for DSR recipients by \$150.00 for the benefit months of July 2020, August



2020 and September 2020. The DSR will return to its regular Payment Standard beginning in October 2020 Monthly Assistance Payments.

Pursuant to the Federal Tribal TANF Regulations (45CFR Part 286), Tribal TANF Programs are authorized to determine the types and amounts of assistance to be provided to eligible Customers.

Therefore, the increase in a DSR Customer's Monthly Assistance

amount cannot be appealed. For more information please speak with your Senior Caseworker (SCW) or Principal Caseworker (PCW).

#### **Customers Encouraged to Email the DSR**

During these uncertain times and office closures, due to the COVID-19 Pandemic, the DSR encourages Customers to have an email address. Please update your contact information with your Senior Caseworker (SCW) or your Principal Caseworker (PCW) to include an email address.

Email your request to info@nntanf.org. If you are having trouble setting up your email, your child or grandchild are great at it. You can also watch this video, "How to Set Up a Personal Gmail Account." You may also research and use other free email service providers such as Outlook or Yahoo.

DEPARTMENT FOR SELF RELIANCE



# World Central Kitchen provides food kits for DSR Customers

All DSR Customers, including NFAS Customers, have access to boxes of dried goods and fresh foods from the World Central Kitchen. To request for a food kit, contact your SCW or your PCW by telephone or email.

(866) 347-2403 info@nntanf.org sr.navajo-nsn.gov

www.nnpsr.navajo-nsn.gov P.O. BOX 2279 Window Rock, Arizona